

CARRIER EINTERVIEW AND PHONE INTERVIEW DETAILS

Carrier	Type of Interview	Accelerated Underwriting	eInterview Available?	Tele-Interview Phone Number	Call Center Hours	Validity Duration	Phone Interview Fulfillment	Notes
Banner Life	eInterview & Phone	Yes	Yes	1-800-638-8428	8:30am-11pm EST	1 year	Carrier	N/A
BrightHouse Financial	Carrier does not offer eInterview or Phone Interview as part of their Underwriting process							
Corebridge	Phone	Yes	No	AG Quick Ticket: (888) 876-3407 iGo eApp/Paper App: (877) 243-2448	Monday - Friday: 8:00 a.m. - 9:00 p.m. CST	30 Days	Vendor	N/A
Equitable	Phone	No	No	(800) 474-8147	Monday - Friday: 7:00 a.m. - 7:00 p.m. CST	30 Days	Vendor	Term products only
F&G Life	Phone	Yes	No	CRL Plus 877.844.5041	Monday - Friday: 8:00 a.m. - 9:00 p.m. CST	12 months	Vendor	N/A
Foresters Financial	Phone Interview for LiveApp	No	No	Three-way Conference Call Required during app process	Monday - Friday: 8:30 a.m. - 2:00 a.m. EST Sat. & Sun.: 10:00 a.m. - 10:00 p.m. EST	45 Days	Vendor	Plan Right Only
Global Atlantic	E-Interview	Yes	Yes	NA	NA	6 Months	Vendor	Update coming soon for Vendor
John Hancock	eInterview & Phone	Yes (ExpressTrack)	Yes (JH E-App or iPipeline Flex App Process)	iPipeline: 888-782-7054 Multi-Carrier Express: 844-890-2280 Paper-Ticket: (844) 398-7343	Monday - Thursday: 7:00 a.m. - 9:00 p.m. CST Friday: 7:00 a.m. - 5:00 p.m. CST Saturday: 8:00 a.m. - 12:00 p.m. CST	Ages 0 - 70: 180 Days Ages 71 - 79: 90 Days Ages 80 - 90: 30 Days	Vendor	N/A
Lincoln Financial	eInterview & Phone	Yes	Yes	(844) 883-8342	Monday - Friday: 8:00 a.m. - 5:00 p.m. EST	12 months	Carrier	N/A
MassMutual	Tele CMI, PHI, SHQ	No	No	MassMutual contacts the customer to schedule the interview and will provide contact information	N/A	90 days	N/A	N/A
Mutual of Omaha	Phone	Yes	No	(844) 486-8452	Monday - Thursday: 7:00 a.m. - 11:00 p.m. CST Friday: 7:00 a.m. - 9:00 p.m. CST Saturday: 8:00 a.m. - 4:00 p.m. CST	6 Months	Vendor	N/A
Nationwide	eInterview & Phone	Yes	Yes	(855) 424-4757	Monday - Friday: 7:00 a.m. - 11:00 p.m. CST Saturday: 9:00 a.m. - 5:00 p.m. CST	1 year	Vendor	N/A
New York Life	Carrier does not offer eInterview or Phone Interview as part of their Underwriting process							
North American	eInterview & Phone	Yes	Yes	(855) 584-3339	Monday - Thursday: 8:00 a.m. - 9:00 p.m. CST Friday: 8:00 a.m. - 3:00 p.m. CST	12 Months	Vendor	
Principal	eInterview & Phone	Yes	Yes	(888) 835-3277	Monday - Thursday: 7:00 a.m. - 8:00 p.m. CST Friday: 7:00 a.m. - 7:00 p.m. CST	180 days	Carrier	N/A
Protective Life	eInterview & Phone	Yes	Yes	(888) 800-6608	Monday - Friday: 7:00 a.m. - 8:00 p.m. CST Saturday: 9:00 a.m. - 2:00 p.m. CST	12 months	Carrier	N/A
Prudential	eInterview & Phone	Yes	Yes	Xpress Worksheet: CRL - 800-778-4243	Monday - Friday: 9:00 a.m. - 10:00 p.m. EST	4 Months	Vendor	N/A
Sagicor	E-Interview	Yes	Yes	NA	NA	6 Months	Carrier	N/A
Securian Financial	eInterview & Phone	Yes	Yes	833-691-1682	Monday - Thursday 7:00 a.m. - 9:00 p.m. CST Friday 7:00 a.m. - 5:00 p.m. CST Saturday: 8:00 a.m. to 12:00 p.m. CST	9 Months	APPS	N/A
Symetra Financial	Carrier does not offer eInterview or Phone Interview as part of their Underwriting process							
Transamerica	Phone	Yes	No	(800) 727-2101	Monday - Friday: 7:00a.m. - 10:00p.m. EST	3 Months	Vendor	N/A
William Penn	Phone	Yes	No	1-800-525-5568	8:30am-11pm EST	1 year	Carrier	N/A
Zurich	Carrier does not offer eInterview or Phone Interview as part of their Underwriting process							